

Diagnostic intelligence  
software for life



At CliniSys | MIPS, we've been developing premium information systems and workflow solutions for more than 35 years. Today, our portfolio makes the difference for 2,500 medical laboratories in 35 countries. In Benelux, CliniSys | MIPS is the undisputed market leader.

**2500**  
laboratories

**35**  
countries

**260**  
employees

**99.6%**  
customer retention

## Why CliniSys | MIPS?



### Integrated Diagnostics: from order entry to sample collection and results sharing

Our solutions can be flexibly tailored to the requirements of your hospital or private laboratory, enabling you to **cut costs, save time, and provide better care.**

Whether your workflow is simple or highly complex, our Integrated Diagnostic portfolio offers the support you need, whatever your discipline(s):

- clinical chemistry
- microbiology
- pathology
- molecular diagnostics
- genetics
- blood transfusion management
- and more.

### The future of the laboratory – new perspectives

The future-proof MIPS portfolio constantly evolves to meet the growing needs of even the most advanced laboratories. We achieve this with our relentless focus on innovation and technological leadership; the commitment, laboratory experience and expertise of our 260 employees<sup>1</sup>; and, last but certainly not least, feedback from our users all over Europe.



<sup>1</sup> More than 80% of our staff in Customer Services and Support have a scientific background.

# IT, health and science expertise for best-practices patient care

## Our values:

### Customers

We care for our customers – courageously, completely and with all our hearts and minds.

### Simplicity

A simple solution is a beautiful thing. In a world of increasing complexity, we take joy in striving for and achieving simple excellence.

### Teamwork

Each of us has great potential, and coming together gives us the unique opportunity to surpass our own potential. We can be amazing together.

### Promises

We keep them. Big and small. We talk a big game, and we walk that talk every day.

# End-to-end solutions for the diagnostic journey

## Seamless software that enhances patient care

CliniSys | MIPS is the market-leading provider of laboratory information management and order entry and result consultation software.

### GLIMS



### The most widely used LIS in Europe

The high-performance GLIMS laboratory information system (LIS) allows you to organise and automate all processes exactly as you want them: from order entry and instrument control to results reporting, invoicing and statistics. Thanks to its rich functionality, your laboratory can work more efficiently. You save costs and resources, while offering an enhanced service for requesters and patients – today and tomorrow.

GLIMS can be used in private laboratories, hospital laboratories and university centres for an extremely diverse range of laboratory disciplines:

- haematology
- clinical chemistry
- serology
- immunology
- toxicology
- microbiology
- bacteriology
- epidemiology
- virology
- blood transfusions
- genetics
- clinical studies

### GLIMS Genetics



### Integrated, digital workflows for the entire genetic spectrum

Our latest innovation, GLIMS Genetics, covers the entire genetic spectrum. The gene panel, variant results management and pedigree management enable you to digitize your genetics workflows.

### DaVinci



### Optimised workflows and enhanced collaboration, by and for pathologists

Our DaVinci anatomical laboratory services LIS was developed by pathologists, for pathologists. This user-friendly, comprehensive solution lets you optimise pathology processes, for a more efficient and collaborative way of working.

## CyberLab



### Streamlined communications between healthcare providers and laboratories

Clear, fast and correct communication between care providers and laboratories is key for high-quality patient care. From order entry, through sample collection, to result consultation, CyberLab keeps you connected – anytime, anywhere. Thousands of healthcare professionals in primary, community and secondary care rely on this customisable and intelligent web-based order entry and result consultation system.

## CyberLab



The CliniSys | MIPS portfolio offers complete workflow solutions for every laboratory specialisation, from A to Z. All of the individual components work together seamlessly.





# With you, every step of the way

Choosing our software is just the start: we aim to develop long-term partnerships with our customers. Working with your team, we will support you to deliver quality outcomes for your organisation and your patients. We are proud to say that we 'always deliver' to our customers, thanks to our comprehensive understanding of the clinical environment, and our commitment to working in partnership with our customers from start to finish.

Our delivery and support teams are highly experienced in managing complex projects, to ensure that you can maximise the potential of your software.

## Deployment and delivery

The foundation of our approach is the CliniSys | MIPS Deployment Method. We work with you to build programme and project plans that take account of the complexity of modern IT deployments. We ensure that we deliver to satisfaction, on time and in budget.



## Customer support

After project delivery, your CliniSys | MIPS account manager will be in regular contact, not only for your day-to-day priorities, but also to discuss your organisation's long-term strategic plans.

And you can always count on our structured support service, with our local, multi-lingual, dedicated support teams, who follow the ITIL service management framework.

### Our support framework includes:

- Customer support portal
- Incident & problem management, with 24/7 critical incident support (option)
- Change management
- Preventative maintenance
- Event monitoring (option)



**We collaborate with you to enable your organisation to excel in providing health care services towards your patients. You can count on our teams, innovative products and our commitments to deliver solutions tailored to your needs.**

**John Lebon**  
CEO CliniSys | MIPS



# Global solutions, local support



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