

MIPS Quality Policy and Management commitment

To	MIPS Customers, Personnel Belgium, Netherlands, France
From	Management of MIPS
Date	June 2018

MIPS provides products and services to clinical laboratories to enable them to deliver an accredited, responsive diagnostics service.

Our strategy is to be and remain Europe's leading supplier of clinical laboratory information systems.

MIPS's Quality Management System commits to increase the satisfaction of our customers by continually improving processes, products and services and by fulfilling the international, statutory and (local) legal requirements relevant to the clinical laboratory business.

Through this declaration, the management of MIPS undertakes to support the continuous improvement and development of the introduced quality management system and seeks to ensure that activities are executed in accordance with the process descriptions and their workflow descriptions.

The application of the established quality management system ensures that all organizational, commercial and technical activities that have an impact on the quality of products and services are planned, controlled and monitored.

With the evaluation of the results of internal audits and periodic reporting on the quality, the management of MIPS checks the effectiveness of the quality management system.

In order to achieve the quality objectives, the management of MIPS will make the necessary resources available.

The review of the quality management system and its improvement is carried out by the management in regular review meetings, called "Business Process Improvement (BIP) meeting".

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